

BANK CUSTOMER SERVICE SURVEY ORDER FORM

Name of Organization			Attention
Street			P. O. Box
City ()	State	Zip ()	Date
Phone		Fax	P.O. # (if required)

Bank Customer Service Survey Format: _____ Paper and Pencil Bank Customer Service Surveys with Web Scoring
 (check one) _____ WEB-Administered Bank Customer Service Surveys

For WEB-Administered, please add email address(es) to which Results Report should be e-mailed: _____
 (Please print email address(es) *Privacy Policy: we never share, loan, sell, or disclose email addresses to any other organization or entity.*)

VOLUME DISCOUNTS: The more Bank Customer Service Surveys you order at one time, the less they cost you to administer! Prices include toll-free user support and the Bank Customer Service Survey Quick Reference Guide.

<u>Quantity Ordered</u>	<u>Price Per Test</u>	<u>TOTAL Per Pack of 25</u>
_____ (25-50-75)	\$ 9.95 per Test	\$ 248.75 – 746.25
_____ (100-125)	\$ 9.49 per Test	\$ 949.00 – 1,186.25
_____ (150-175)	\$ 8.95 per Test	\$ 1,342.50 – 1,566.25
_____ (200-225)	\$ 8.49 per Test	\$ 1,698.00 – 1,910.25
_____ (250-475)	\$ 7.95 per Test	\$ 1,987.50 – 3,776.25
_____ (500+)	\$ 7.49 per Test	\$ 3,745.00 +

Larger quantities available and quoted on request

SHIPPING INFORMATION: All orders will be shipped UPS Ground Service, or equivalent, unless otherwise requested. Please check here if you want us to RUSH your order to you:

_____ **Yes! Please RUSH my order, and add the cost to my invoice**

RETURNS/REFUNDS: Refunds may be allowed if the Bank Customer Service Surveys are returned, unopened, in original shipping condition within 15 days of invoice/shipping date. Prior authorization is required for returns. Please call toll-free (800) 886-4356 for authorization.

TERMS: NET 10 Days

Mail or Fax This Order Form To:
HELM AND ASSOCIATES, INC.
 P. O. Box 130, Helmsburg, IN 47435
 (812) 988-0999 * Toll-Free (800) 886-4356 * FAX: (812) 988-7780
 e-mail: information@helmtest.com ** on the web at: www.helmtest.com